



Full Circle Feedback: Feedback for **smart** business!

Feedback solutions for a smart business!

- Are your people
- getting the
- feedback they
- need for success?

More than likely
the answer is
"No"!

Full Circle Feedback
are experts in
feedback. Our web
based feedback
process will ensure
you get the
intelligence you
need.
Now that's smart business!



The solution is
Full Circle Feedback!



- The question is -
- how do you get
- the feedback
- that will help
- your people and
- business succeed?

- How do you know
- what your clients,
- staff and suppliers
- are saying?

- This business
- intelligence is
- the key to your
- long term success.



You see yourself a certain way. The question is...How do others see you?

Feedback gives **your** business focus!

Feedback gives direction

Individuals, teams and organisations need feedback to improve work performance. Feedback must be relevant, timely, regular and easily accessible.

Full Circle Feedback makes it happen

The ultimate organisational survey tool, it's the ideal way to help your people achieve the performance standards your customers demand. Full Circle Feedback takes the 'guesswork' out of planning by helping you identify and action areas that need improvement so your business can go where you want it to go.

Full Circle Feedback also has a unique performance tracking facility. Changes and improvements can be measured and monitored over time. This is extremely valuable for ongoing business performance management. The focus is on creating lasting change.

"The end result of the Full Circle Feedback process is real behavioural change"

Flight Centre Ltd

Christie Hopp

Human Resources Manager

Flight Centre is a global company with over 5000 staff. We have been using Full Circle Feedback in our operations around the world for the past two years. We cannot recommend their product, process, support and service highly enough. Full Circle Feedback provides the highest quality comprehensive process. The end result is real behavioural and organisational change.

Full Circle Feedback has **flexible** options!

"Definitely contributing to improved performance - both internally and externally"

Stanwell Corporation

Ian Milledge, Corporate Office

In the competitive energy industry, Stanwell Corporation believes people, both customers and employees, are the key to gaining the edge.

Stanwell selected Full Circle Feedback to survey and measure the satisfaction of the Corporate Office's customers.

Staff were involved in formulating the survey, and their sense of ownership of the project was one of the reasons the feedback received was so relevant and useful.

The data will be used in a number of ways - as a benchmark of customer satisfaction, a measuring point for service improvements and as the basis for a similar feedback process to be conducted each year.



The team with 360° vision

"After years of working with organisations to plan and implement change we designed Full Circle Feedback. In my experience most organisations fail in the effective and consistent tracking of their people's performance. The behaviours and results you need from your people today may be very different from the ones you require next year. It is also vital to be in touch with the changing needs of your customers.

Maryanne Mooney
Director
Full Circle Feedback Pty Ltd

Full Circle Feedback offers a range of quality consulting services to business and industry.

Our team includes a range of experienced feedback specialists.

Our team has completed major assignments within all industry sectors and is committed to providing the best results for all clients.

Flexible options to meet your needs

Our approach is very flexible and can be easily customised. Whichever approach you choose, we will support you to ensure success.

Bureau service

We provide consulting

We manage the process

We facilitate feedback and support development

Software purchase

You buy the software license

We train your staff

You manage the projects

You facilitate feedback and manage development

Talk to us today!

We can tailor a solution to meet your needs.

Full Circle Feedback offers:

- Survey design, analysis and implementation
- 360 degree feedback processes and consulting
- Leadership development
- Feedback strategy
- Staff and organisational surveys

CONTACT US

If there's a smarter way to be more informed about your business, you would want to know about it.

Which is why you need to find out more about this leading edge business tool and how Full Circle Feedback will work for your business.

FULL CIRCLE FEEDBACK PTY LTD
info@fullcirclefeedback.com
www.fullcirclefeedback.com

